

Dear Stakeholder:

I am pleased to let you know that two regulations under the *Accessibility for Ontarians with Disabilities Act*, the *Accessibility Standards for Customer Service Regulation*, O. Reg. 429/07, and the *Exemption from Reporting Requirements Regulation*, O. Reg. 430/07 have been approved by Cabinet and have been filed. The former contains specific requirements with respect to providing accessible customer services in Ontario. The latter has been enacted in order to minimize regulatory burden for smaller obligated organizations by exempting those with fewer than 20 employees (other than designated public sector organizations) from the statutory requirement to submit compliance reports in this first phase of implementation.

The text of both regulations is now available to the public in the "Source Law" section of the E-Laws Web Site:

<http://www.e-laws.gov.on.ca/navigation?file=browseSource&reset=yes&menu=browse&lang=en> . They come into force on January 1, 2008.

Minister Madeleine Meilleur will be making a public announcement about the Standard later this month but it is possible in the interim that some of your stakeholders may contact you with questions.

Sincerely,

Ellen Waxman
Assistant Deputy Minister